

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit:	3622	)
Serial No.:	09/900,605	) )
Examiner:	Namrata, B.	) APPLICANT'S RESPONSE
Inventor:	Pearce, K. F.	) TO THE SECOND
Filed:	07/09/2001	) OFFICE ACTION
Between A And A Pote The Service Reasoning	al Relationship Service Provider ential Customer Of e Including A Criterion And Face-To-Face	) ) ) ) ) ) ) ) ) ) )

Hon. Commissioner For Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Second Office Action mailed on February 24, 2006, Applicant's Response is set forth below.

For the record, pending claims 25-49 were added to the Application in response to the Examiner's restriction requirement. Thus, new claims 25-49 were added prior to their examination on the merits.